



MERRITT HEALTH & WELLNESS CLINICIAN SURVEY

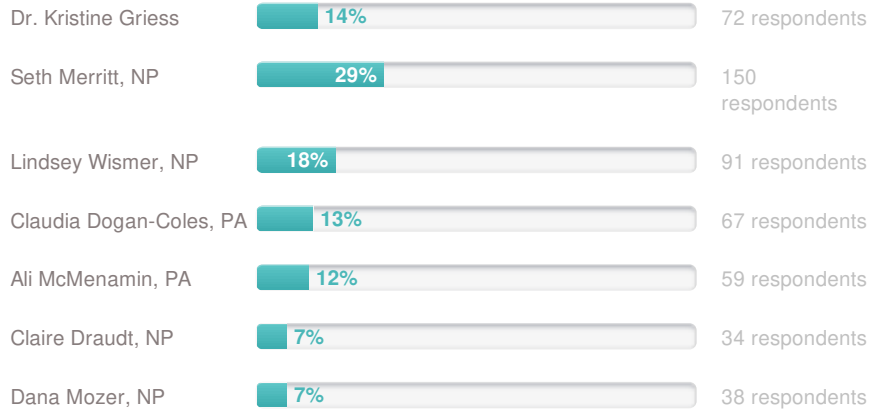
Total active questions: 54

Total Number of Completes: 621 responses

Total Number of Partial Responses: 18

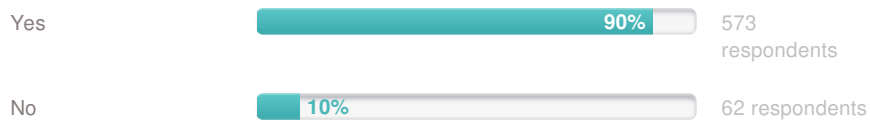
1. Who is the main provider you see at Merritt Health and Wellness (MHW)?

Total Responses: 511



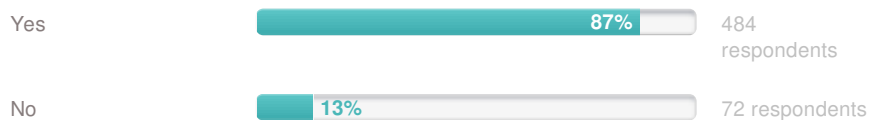
2. Our records show that you got care from Seth Merritt, Claire Draudt, Ali McMenamain, Dr. Kristine Griess, Dana Mozer, Claudia Dogan-Coles, or Lindsey Wismer in the last 12 months. Is that right?

Total Responses: 635



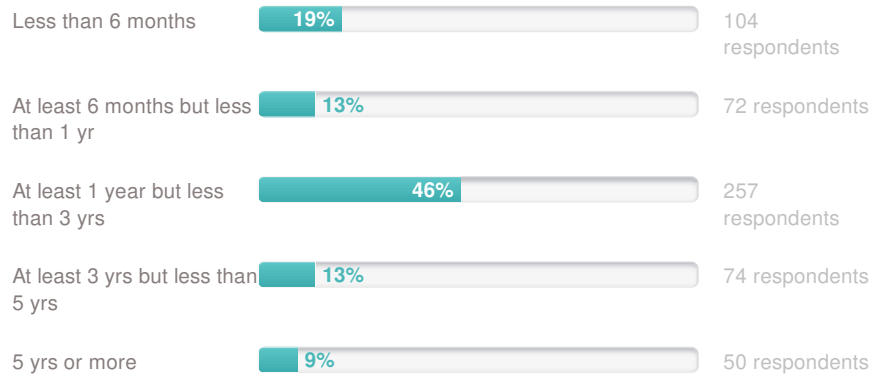
3. Is this the provider you usually see if you need a check-up, want advice about a health problem, or get sick or hurt?

Total Responses: 556



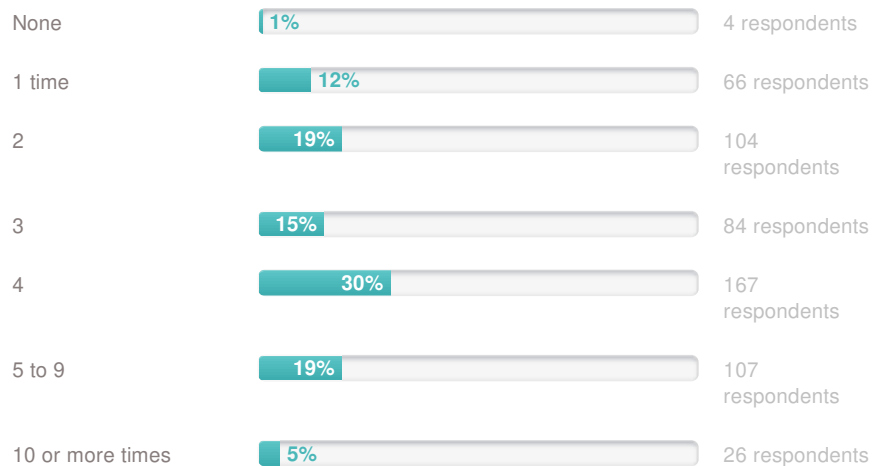
4. How long have you been going to this provider?

Total Responses: 556



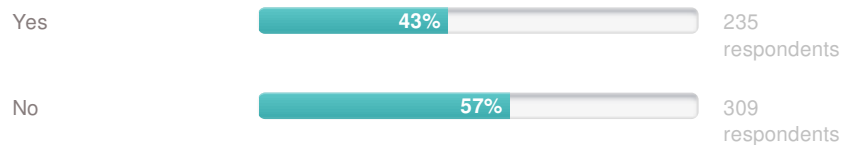
5. In the last 12 months, how many times did you visit this provider to get care for yourself?

Total Responses: 557



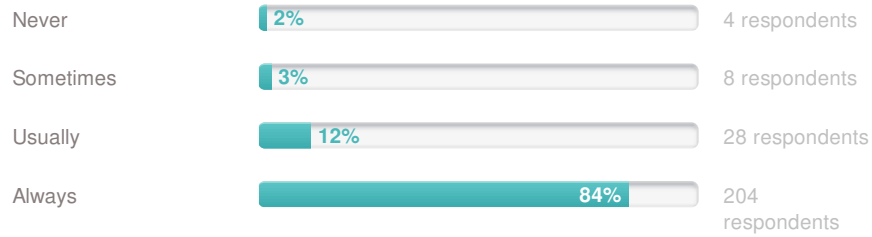
6. In the last 12 months, did you phone this provider's office to get an appointment for an illness, injury or condition that needed care right away?

Total Responses: 544



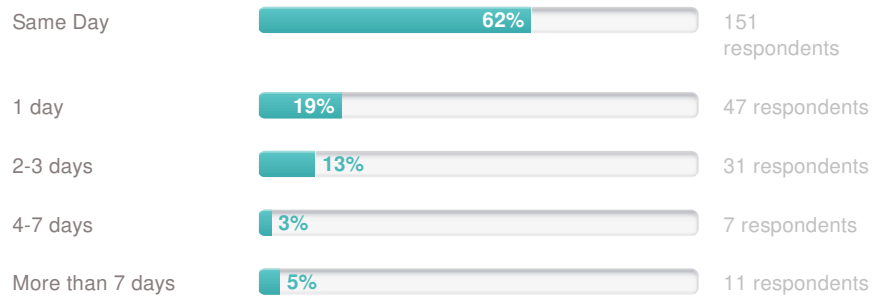
7. In the last 12 months, when you phoned this provider's office to get an appointment for care you needed right away, how often did you get an appointment as as soon as you needed?

Total Responses: 243



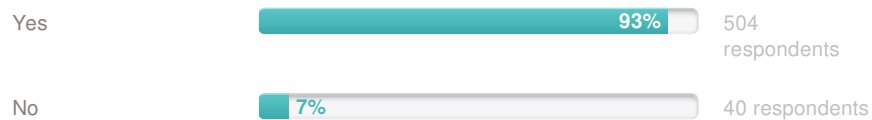
8. In the last 12 months, how many days did you usually have to wait for an appointment when you needed care right away?

Total Responses: 244



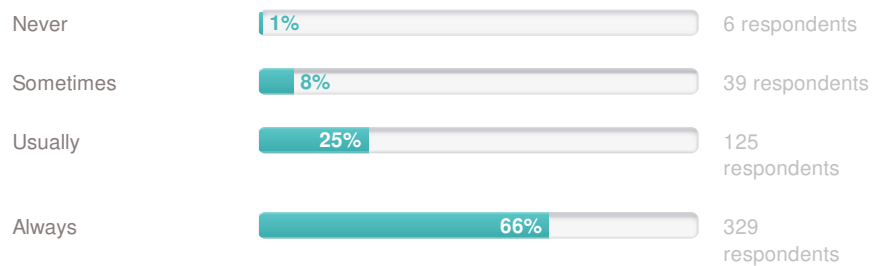
9. In the last 12 months, did you make any appointments for a check-up or routine care with this provider?

Total Responses: 544



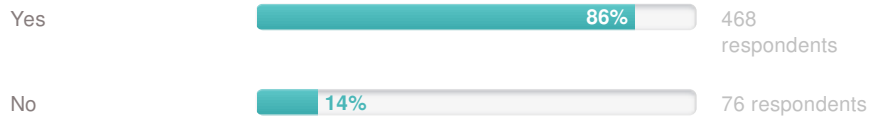
10. In the last 12 months, when you made an appointment for a check-up routine care with this provider, how often did you get an appointment as soon as you needed?

Total Responses: 497



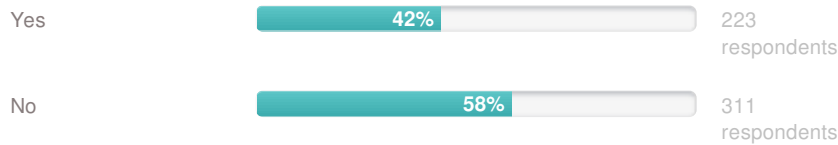
11. Did this provider's office give you information about what to do if you needed care during evenings, weekends, or holidays?

Total Responses: 544



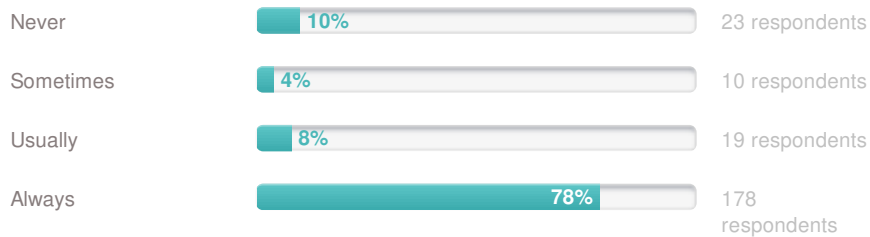
12. In the last 12 months, did you need care for yourself during evenings, weekends, or holidays?

Total Responses: 534



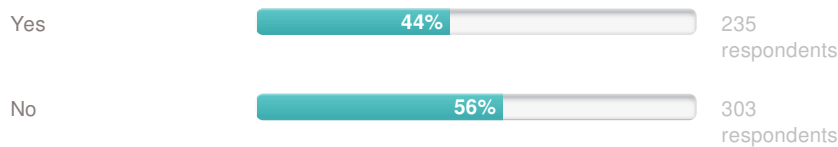
13. In the last 12 months, how often were you able to get the care you needed from this provider's office during evenings, weekends, or holidays?

Total Responses: 229



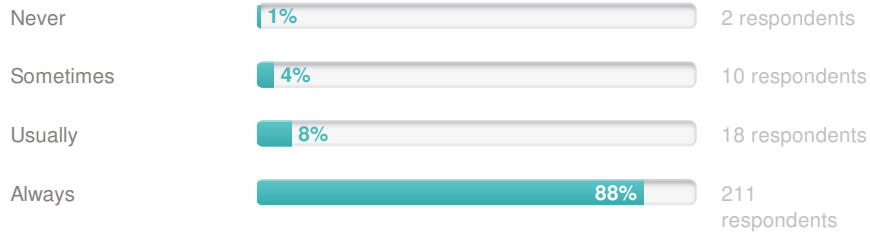
14. In the last 12 months, did you phone this provider's office with a medical question during regular office hours?

Total Responses: 538



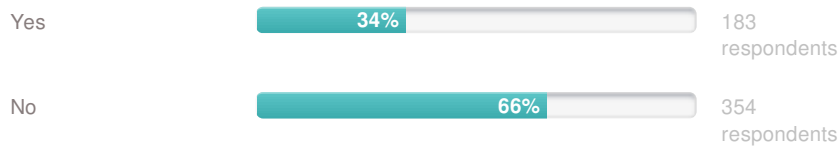
15. In the last 12 months, when you phoned this provider's office during regular office hours, how often did you get an answer to your medical question that same day?

Total Responses: 240



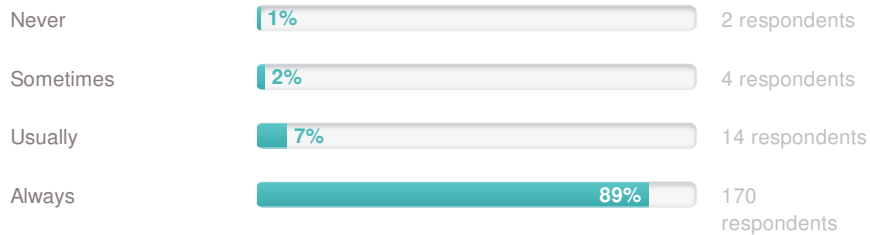
16. In the last 12 months, did you phone this provider's office with a medical question AFTER regular office hours.

Total Responses: 537



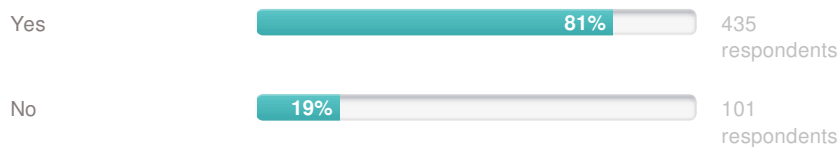
17. In the last 12 months, when you phoned this provider's office AFTER regular office hours, how often did you get an answer to your medical question as soon as you needed?

Total Responses: 190



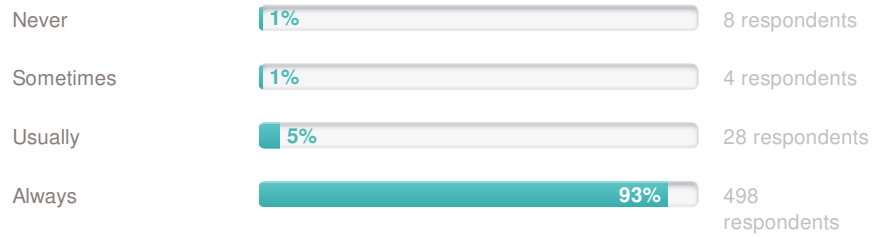
18. Some offices remind patients between visits about tests, treatment or appointments. In the last 12 months, did you get any reminders from this provider's office between visits?

Total Responses: 536



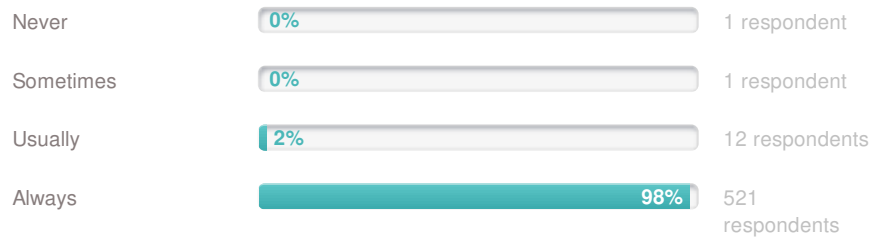
19. Wait time includes time spent in the waiting room and exam room for the provider. In the last 12 months, how often did you see this provider within 15 minutes of your appointment time?

Total Responses: 538



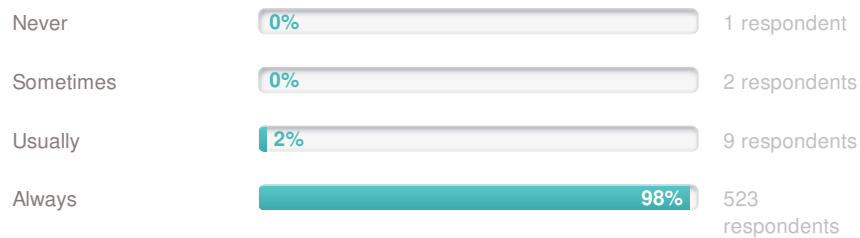
20. In the last 12 months, how often did this provider explain things in a way that was easy to understand?

Total Responses: 534



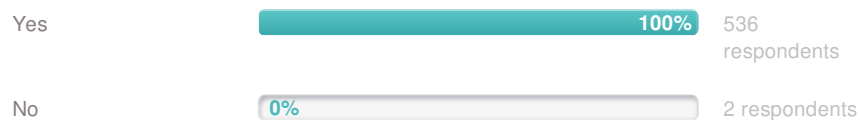
21. In the last 12 months, how often did this provider explain things in a way that was easy to understand?

Total Responses: 534



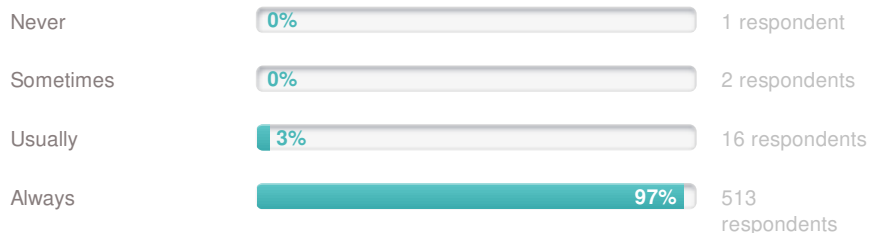
22. In the last 12 months, did you talk with this provider about any health questions or concerns?

Total Responses: 538



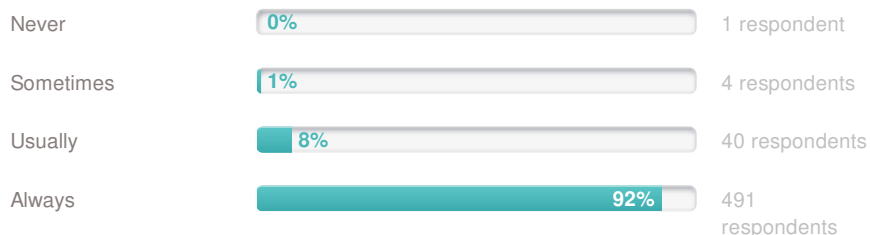
23. In the last 12 months, how often did this provider give you easy to understand information about these health questions or concerns?

Total Responses: 531



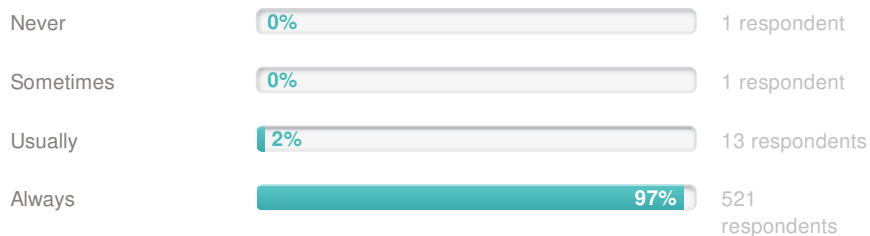
24. In the last 12 months, how often did this provider seem to know the important information about your medical history?

Total Responses: 533



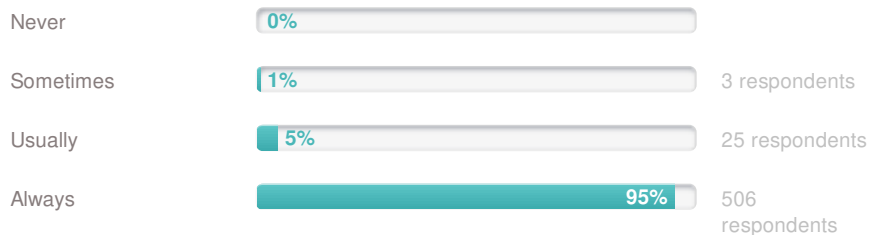
25. In the last 12 months, how often did this provider show respect for what you had to say?

Total Responses: 535



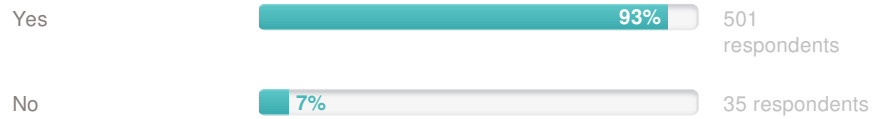
26. In the last 12 months, how often did this provider spend enough time with you?

Total Responses: 534



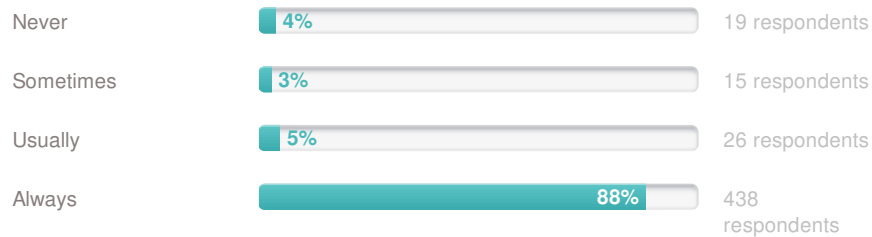
27. In the last 12 months, did this provider order a blood test, x-ray, or other test for you?

Total Responses: 536



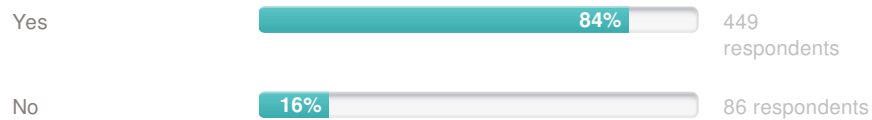
28. In the last 12 months, when this provider ordered a blood test, x-ray, or other test for you, how often did someone from this provider's office follow up to give you those results?

Total Responses: 497



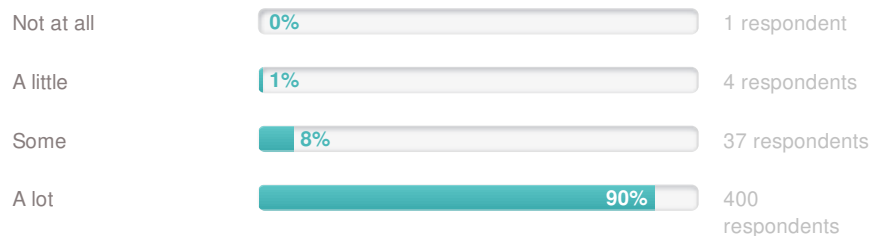
29. In the last 12 months, did you and this provider talk about starting or stopping a prescription medicine?

Total Responses: 535



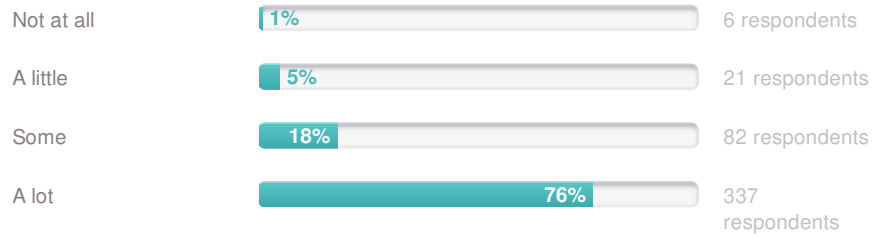
30. When you talked about starting or stopping a prescription medicine, how much did this provider talk about the reasons you might want to take a medicine?

Total Responses: 442



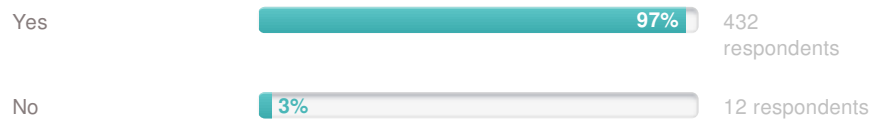
31. When you talked about starting or stopping a prescription medicine, how much did this provider talk about the reasons you might NOT want to take a medicine?

Total Responses: 446



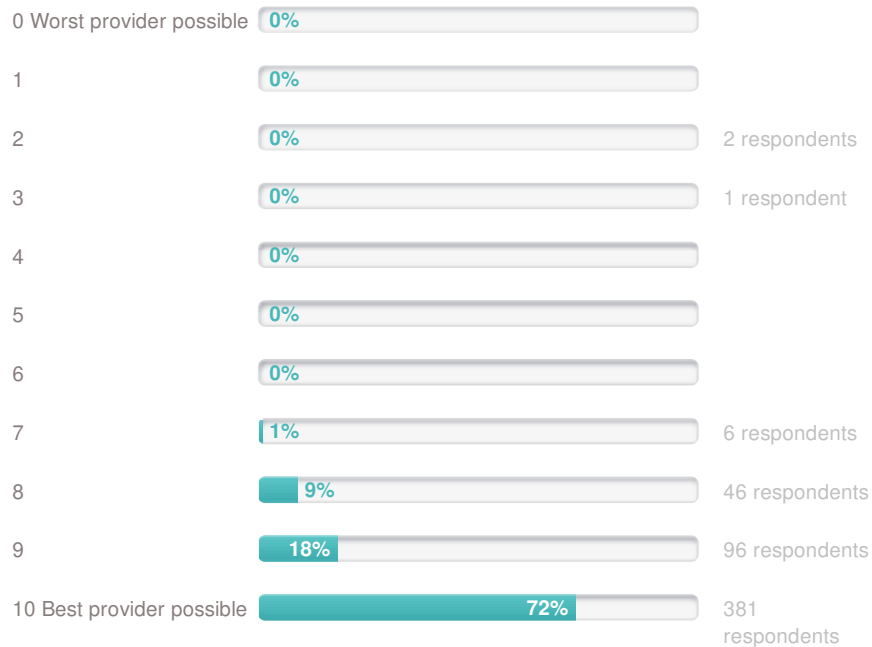
32. When you talked about starting or stopping a prescription medicine, did this provider ask you what you thought was best for you?

Total Responses: 444



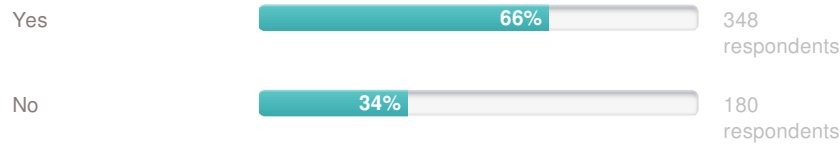
33. Using any number from 0 to 10, where 0 is the worst provider possible and 10 is the best provider possible, what number would you use to rate this provider?

Total Responses: 531



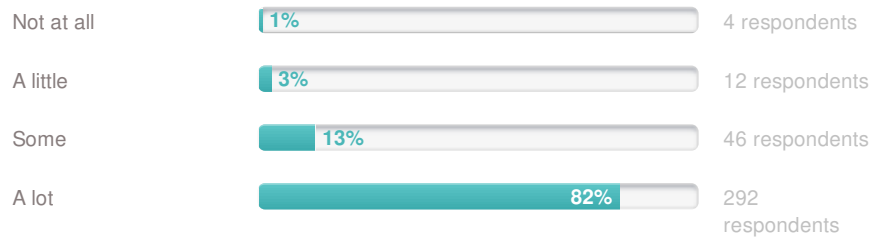
34. Specialists are doctors like surgeons, heart doctors, allergy doctors, skin doctors, and other doctors who specialize in one area of health care. In the last 12 months, did you see a specialist for particular health problem?

Total Responses: 528



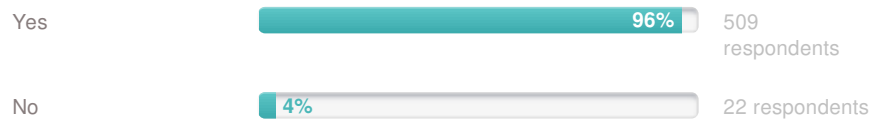
35. In the last 12 months, how often did the provider seem informed and up to date about the care you got from specialists?

Total Responses: 354



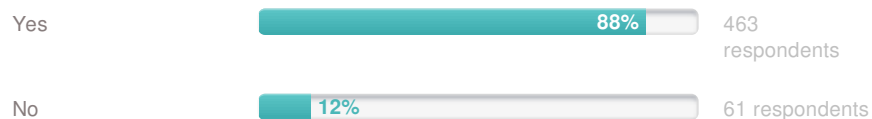
36. In the last 12 months, did the provider talk with you about specific goals for your health?

Total Responses: 531



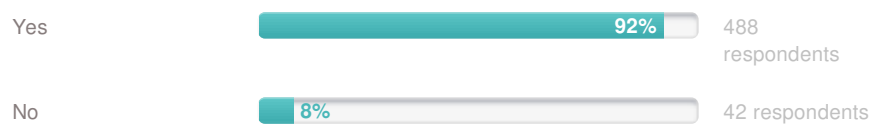
37. In the last 12 months, did the provider ask you if there are things that make it hard for you to take care of your health?

Total Responses: 524



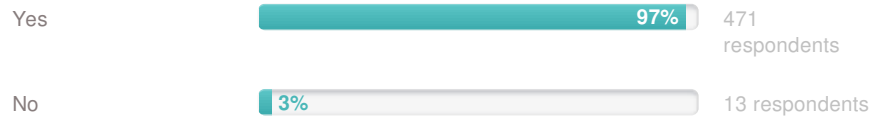
38. In the last 12 months, did you take any prescription medicine?

Total Responses: 530



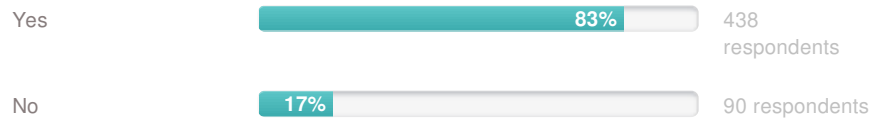
39. In the last 12 months, did you talk at each visit about all the prescription medicines you were taking?

Total Responses: 484



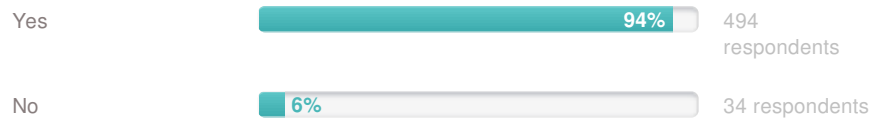
40. In the last 12 months, did the provider ask you if there was a period of time when you felt sad, empty, or depressed?

Total Responses: 528



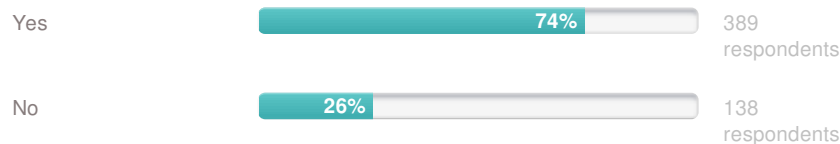
41. In the last 12 months, did you and your provider talk about things in your life that worry you or cause you stress?

Total Responses: 528



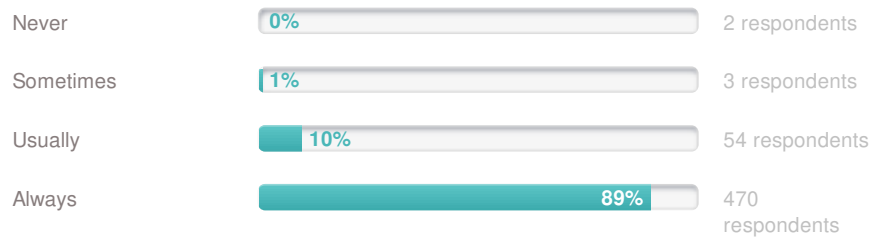
42. In the last 12 months did you and your provider talk about a personal problem, family problem, alcohol use, drug use, or a mental or emotional illness?

Total Responses: 527



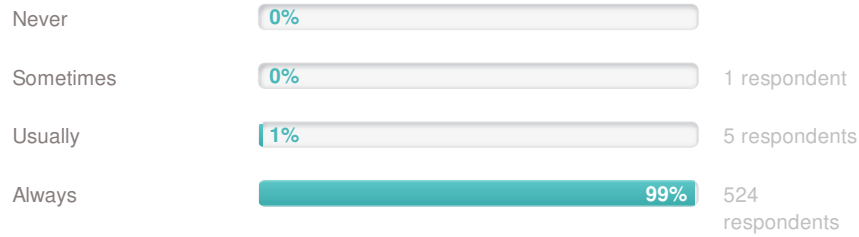
43. In the last 12 months, was your provider as helpful as you thought they should be?

Total Responses: 528



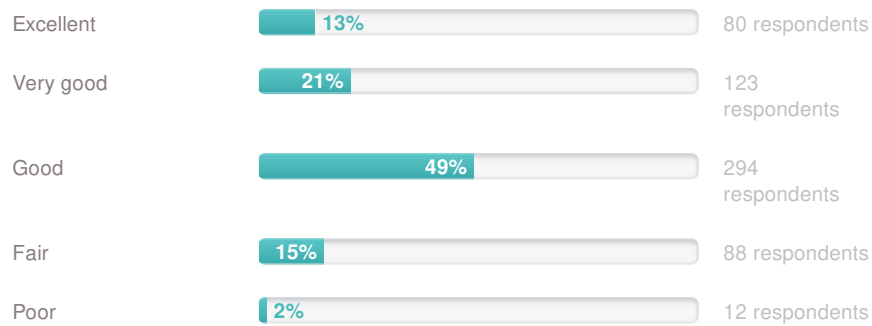
44. In the last 12 months, how often did your provider treat you with courtesy and respect?

Total Responses: 529



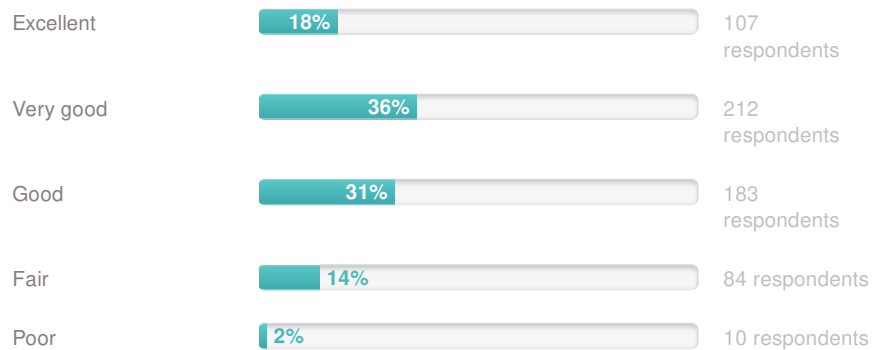
45. In general, how would you rate your overall health?

Total Responses: 594



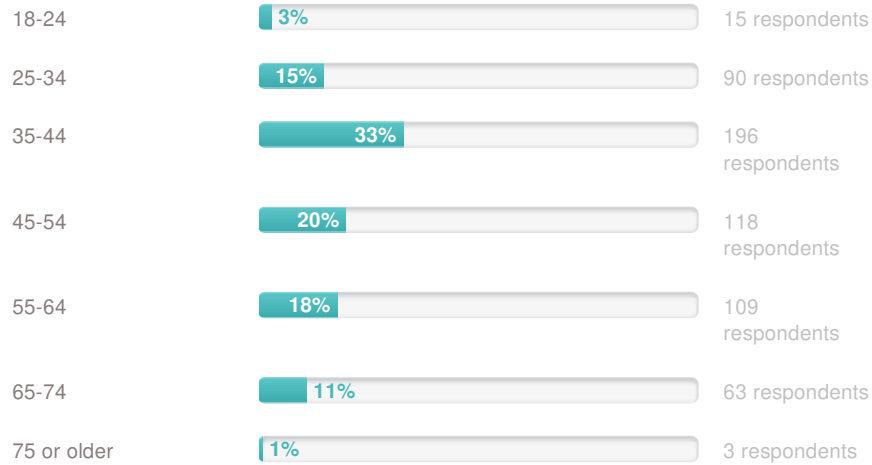
46. In general, how would you rate your overall MENTAL or EMOTIONAL health?

Total Responses: 591



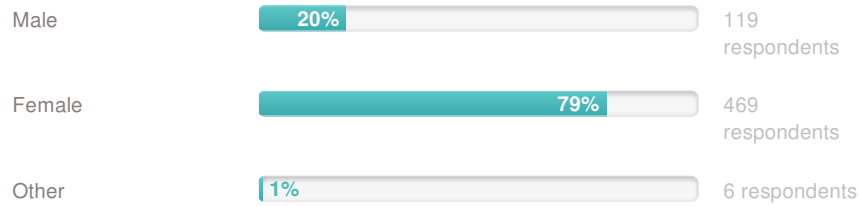
47. What is your age?

Total Responses: 594



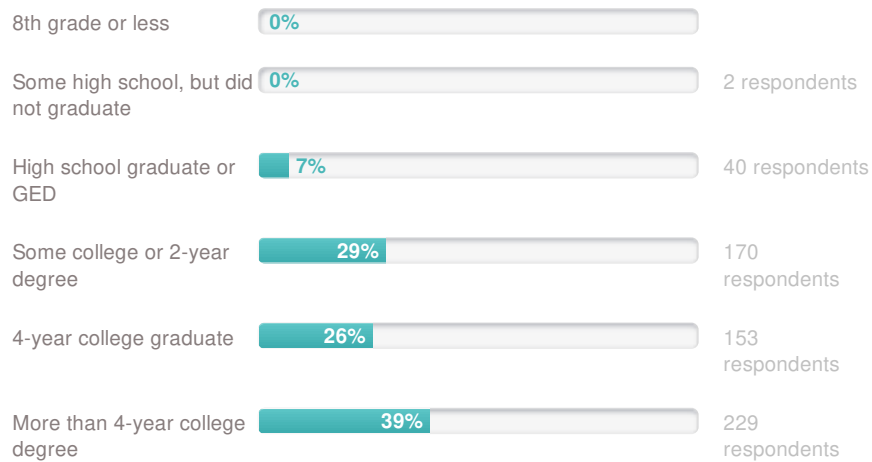
48. Are you male or female?

Total Responses: 594



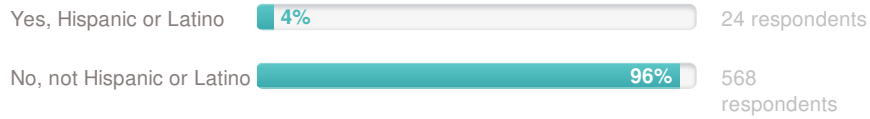
49. What is the highest grade or level of school that you have completed?

Total Responses: 592



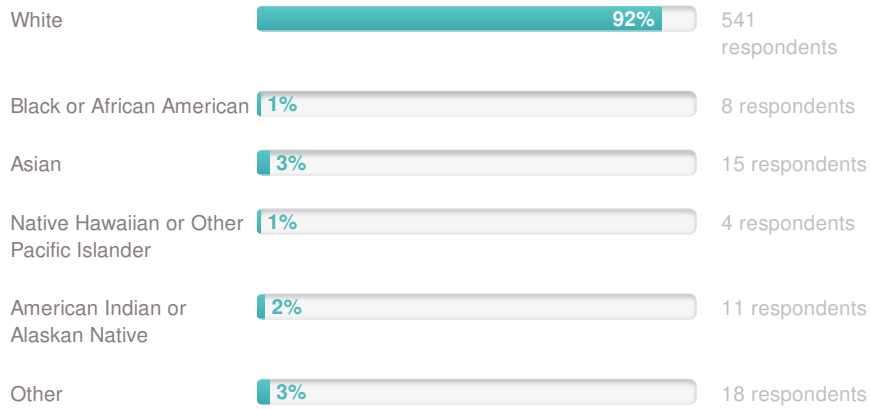
50. Are you of Hispanic or Latino origin or descent?

Total Responses: 592



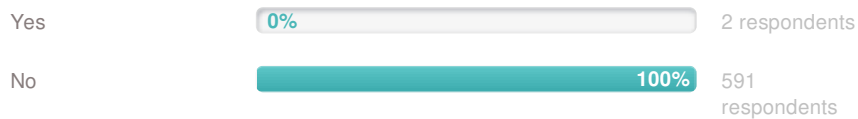
51. What is your race? mark one or more.

Total Responses: 588



52. Did someone help you complete this survey?

Total Responses: 593



53. How did that person help you? Mark one or more.

Total Responses: 1

